

Minutes of the Healthy Living Group held 6th November 2017

Apologies: BN, TL, ML, AG

Present: CT, MN, BD, DO, BH, UG, SB, GE

Staffing

Maria Pinson – new receptionist

Keely Glossop – receptionist back from maternity, working all day Tuesday and Thursday

Use of rooms

More interest recently, we only let the room to cover costs of heating and lighting etc.

MN offered a room to Podiatry/eye screening in the past but to no avail

BH – Palgrave do diabetic eye screening. MN will offer our room again to eye screening.

Line dancing

Back at Mount Tabour 12.30-2.30pm on Fridays, £3

Flu day

The feedback from the patients was it was a success. The pharmacies are supplying various patients flu jabs too.

Frailty index

Clinicians may come across patients of concern and add to the list

Summary Care Records

MN stated the impact of summary care records as it improves patient care in other settings.

MN discussed the cost of A&E attendance and ambulance

Urgent Care document

MN asked people to read the document, complete the questionnaire and return it at the next meeting please

Opening Hours

Contention re Thursday pm opening. We may have to open at lunch time to reach target number of hours. Awaiting NHSE guidance on this.

Cholesterol group

CT to run. Thursday 30th November 10.30-11.45am and Wednesday 22nd November 6.30pm – 7.30pm

NHS Choices

MN asked DO to look at NHS choices website for feedback

Pharmacy for U and Lloyds pharmacy

Raised again by BD regarding the NHS logo used on pharmacy marketing

NHS Healthchecks

Pay was £20 or £30 depending on location but now pay £18. Nurse workload will increase from this. 1500 eligible between 40-74, but by removing anyone who has had one in last 3 years and anyone declined, it leaves 290 patients that we will prioritise in the next 2 years.

Diabetes booklet

The group agreed the purchase of these from the book money

Neighbourhood group meeting

It was discussed that we have a neighbourhood patient group – GE gave consent to pass on details and he will attend to represent Foxhill.

New people needed to join the patient group

A new patient plans to join the group, MN doing lots of work to attract new people. MN to get some printed flyers, put it on the TV screen and on website. MN to get some flyers printed.

Local issues

- **Dog waste bin** – park behind surgery UG thought may be due to TARA support
- **Westfield** – some levels of the scheme now get one or two prescriptions funded per year

Issue raised by a patient

Toys in clinician's rooms – worry re infection. MN will discuss with the infection control lead – Carolyn at the next meeting in November

Breast screening

Invite letters are going out in December to 50-70 year olds. Also, if outside age criteria (above 70 you can actually ring screening and still be seen)

Dermatoscope

Practice has purchased a dermatoscope for deciding if to refer for 2 week wait for lesions, this is from the book fund monies.

CHRISTMAS MUSIC/PARTY/MEETING

w/c 11/12/17 at 6pm at the surgery